

RU:ACM:180:GGRC:2024/

Date: 25.03.2024

NOTIFICATION

GENERAL GRIEVANCE REDRESSAL CELL

As per the REVA University Statutes relating to the General Grievance Redressal Cell and approved by the relevant authorities of the University. This Cell will come into force from the date of Notification.

SI. No.	Name	Designation
1.	Dr. Raghu C N Director, School of Electrical and Electronics Engineering Email Id: dir.eee@reva.edu.in	Chairperson
2.	Dr.Mahesh L Associate Professor, ME Email Id: maheshl@reva.edu.in	Member Secretary
3.	Dr.G Saisanath Assistant Professor, School of Architecture Email Id: saisanath.g@reva.edu.in	Member
4.	Dr. Y. Ramalinga Reddy Dean, General Administration Email Id: ramalingareddy@reva.edu.in	Member
5.	Dr. Nitu Ghosh Director, School of Management Studies Email Id: dir.ms@reva.edu.in	Member
6.	Dr. Udaya Kumara K N Professor, School of Applied Sciences Email Id: udayakumarkn@reva.edu.in	Member
7.	Student Representative	Member
8.	Student Representative	Member
9.	Student Representative	Member
10.	Student Representative	Member

The tenure of the above members of the Cell is for a period of two years (2024 to 2026).

Registrar I/C Registrar I/C REVA UNIVERSITY Yelahanka, Bengaluru-64

To:

All the members of the Cell.

Copies to:

- 1. Office of the Chancellor
- 2. Office of the Pro Chancellor
- 3. Office of the Vice Chancellor
- 4. Office of the Registrar
- 5. Office File



General Grievance Redressal Committee

The objective of the Grievance Redressal Committee is to develop a responsive and accountable attitude among all the stakeholders to maintain harmonious educational atmosphere in the University.

Objectives of the Committee:

- Upholding the dignity of the University by ensuring strife free atmosphere in the University through promoting cordial Student-Student, Student-Staff and Staff-Staff relationships.
- Encouraging the Students and Staff to express their grievances / problems freely and frankly, without any fear of being victimized.
- Advising Students and Staff of the University to respect the right and dignity of one another and show utmost restraint and patience whenever any occasion of rift arises.
- Advising all the Students to refrain from inciting Students against other Students, teachers and University administration.
- Advising all staffs to be affectionate to the Students and not behave in a vindictive manner towards any of them for any reason.
- Ragging in any form is strictly prohibited in and outside the institution. Any violation of ragging and disciplinary rules should be urgently brought to the notice of the Registrar.

Functions of the Committee:

- The Committee is responsible for creating guidelines, rules, and regulations.
- Monitoring grievance redressal forms/entries, organizing meetings of the committee members at scheduled frequency, assisting aggrieved candidate in appearing in front of the grievance committee
- To accept written grievances from students and related to the system.
- Redressal of Students'/Faculty members/Staff Grievances to solve their academic and administrative problems.
- To co-ordinate between Students and Departments to redress the grievances.
- To guide ways and means to the students / faculty members / Staff to redress their problems.
- Conduct thorough information gathering, review of documentation, and interviews of involved individuals in-order-to make fair and appropriate recommendations for the resolution of a grievance.

Meeting:

- The Committee shall meet at least **two times** a year and per the grievance received.
- The Member Secretary, in consultation with the Chairperson of the Committee, shall prepare an agenda for the meeting. It shall be circulated to all Members of the Committee two days prior to the meeting. All decisions should be recorded in the minutes and the report of action taken to be prepared with the signature of the Chairperson and Member Secretary.
- The MOM should be shared with the concerned University Offices marking a copy to IQAC.





General Grievance Redressal Cell (GGRC)

Date: 20.12.2022

Sl.No.	Name	Status
1	Dr. M Dhanamjaya Vice-Chancellor Email Id: vc@reva.edu.in	Chairperson
2	Dr. R C Biradar Pro Vice-Chancellor, Email Id: provc@reva.edu.in	Member
3	Dr. Y Ramalinga Reddy Director, School of Civil Engineering Email Id: ramalingareddy@reva.edu.in	Member
4	Dr. Shubha A Dean, REVA Business School Email Id: dean.rbs@reva.edu.in	Member
5	Dr. Bharathi S Director, School of Legal Studies Email Id: dir.ls@reva.edu.in	Member
6	Mr. S Abhish Athreya (R19ME103) 4 th Year Student, School of Mechanical Engineering	Member
7	Ms. Yogeshwari K (I M.Sc) 1st Year Student, School of Applied Sciences	Member
8	Mr. Anish (R20BM514) 3 rd year Student, School of Commerce & Management	Member
9	Mr. Dhruv S (R19EC066) 4 th Year Student, School of Electronics & Communication Engineering	Member
10	Dr. N Ramesh Registrar Email Id: registrar@reva.edu.in	Member Secretary

